

Dubai Customs

Custom & Trade Facilitation Forum

May 17, 2017





Dubai Customs has
World-Class IT Systems
(based on WCO Columbus Report)

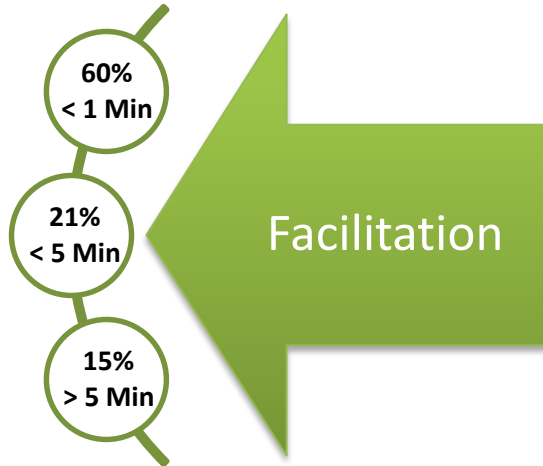


WORLD CUSTOMS ORGANIZATION

Intervention Rate
should be less than **5%**

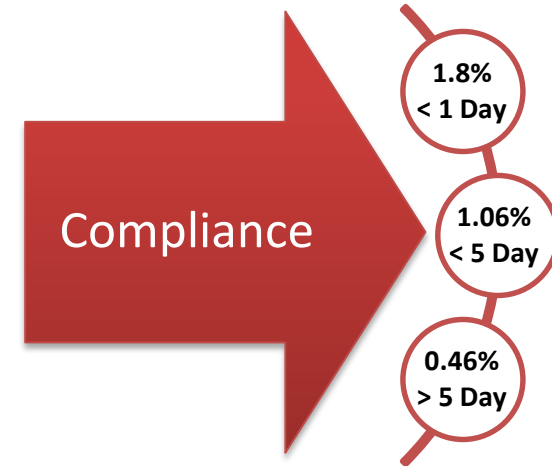
96.67%

Auto Clearance

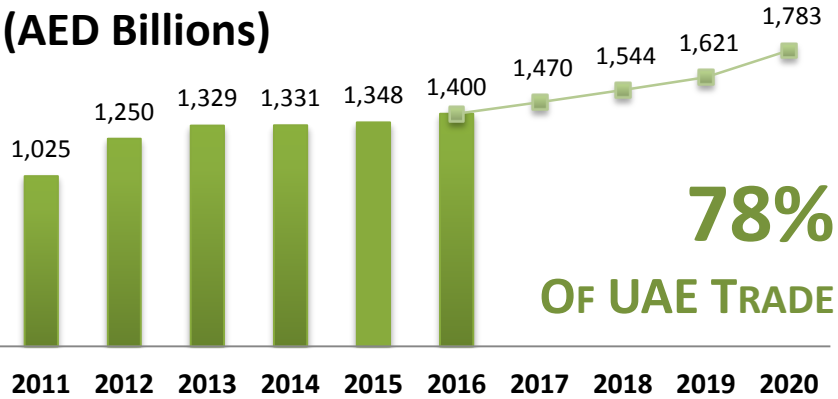


3.33%

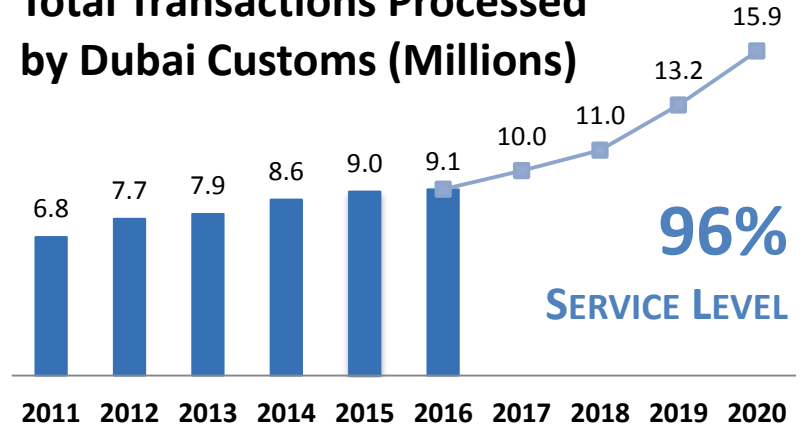
Intervention



Total Trade Through Dubai (AED Billions)



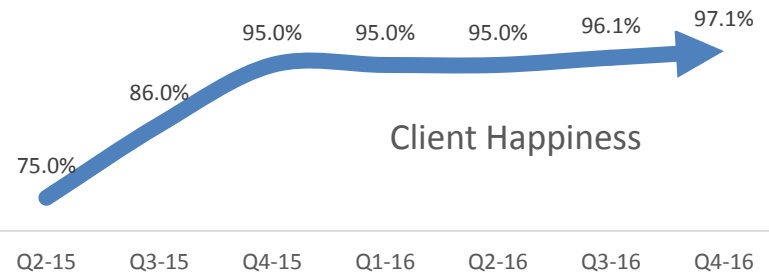
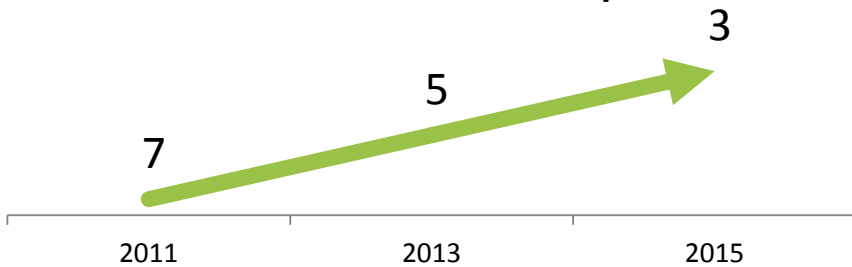
Total Transactions Processed by Dubai Customs (Millions)



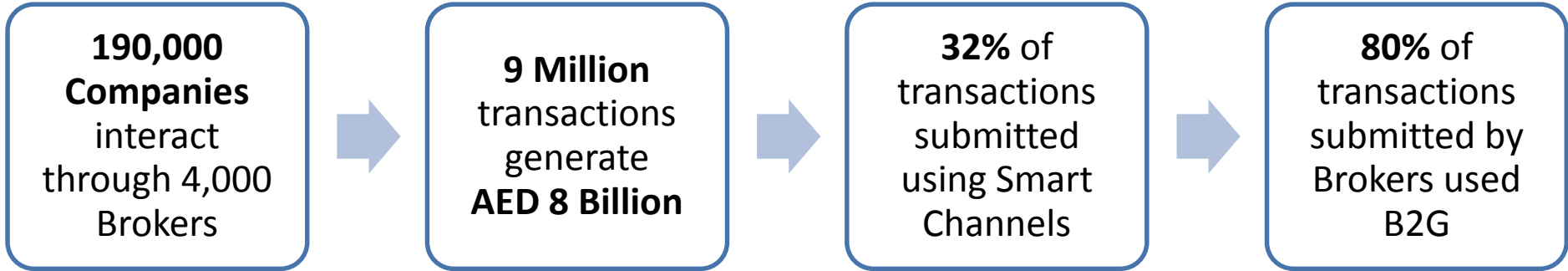
Dubai is the **preferred** Trade Hub due to **efficient** Customs Procedures and **Smart** Systems, making Dubai “**Leading Customs Administration in the Region**”.



1st Customs Administration in the GCC and 3rd Globally
World Economic Report - 2015



Dubai Customs is a trusted Administration providing **multiple Smart Service channels** leading to **Delighted Customers**.



30,000 Shipments Cleared Per Day



AED 12.41 Saving per transaction



19 Million Containers Port Capacity



AED 95 Million Cost Saving for Clients



17 Thousand Vessels Calls



2 Million Man-Hours Effort Saving



190 Thousand Cargo Flights



75 Million Passengers

Smart Channels



Business-to-Government



Smart Workspace



File Upload



Auto-Declare



Mobile



Smart Watch

Dubai Customs Excellence Framework

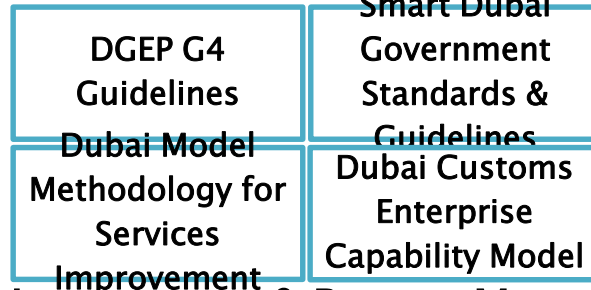
COBIT 5.0 FRAMEWORK



STRATEGY



MODELS & GUIDELINES



STANDARDS & BEST PRACTICES



SERVICE IMPROVEMENT & PROJECT MANAGEMENT

